

# County of Sonoma 2016 Open Enrollment



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sutterhealthplus.org/sonoma-county
Member Services 855-315-5800

## Part of California's History

- □ A nationally recognized Sutter Health Plus premier network includes 100+ years in Northern California
  - California Pacific Medical Center—1854
  - Sutter Santa Rosa Regional Hospital—1866
  - Alta Bates Summit Medical Center—1904
  - Mills-Peninsula Medical Group—1908
  - Sutter Medical Center, Sacramento—1923
- □ A unified network of care, where employees and physicians live our "We Plus You" partnership promise



## Nationally Recognized for Quality

- □ Sutter Santa Rosa Regional Hospital
  - Joint Commission, Top Performer Awards
  - HealthGrades, Excellence Awards
- □ Sutter Pacific Medical Foundation
  - California Association of Physician Groups, Elite Status
  - Integrated Healthcare Association, Quality Performer
- □ California Pacific Medical Center
  - U.S. News & World Report, High-Performing Ranking
  - Scientific Registry of Transplant Recipients, National Recognition
- Novato Community Hospital
  - Joint Commission, Top Performer Awards
  - Leapfrog Group, "A" Grade Hospital Safety Score



#### Our Service Area



- □ Coverage in 14 counties
- 25 hospitals and campuses
- ☐ 36 urgent care locations
- ☐ 3 Expresss

  Care locations
- □ 5,300 providers
- Integrated network of nationally recognized providers



### Health Plan Benefits

Annual Out-of-Pocket Maximum	
Single / Individual	\$1,500
Family	\$3,000
Deductible	
Single / Individual / Family	\$0
Professional Services	
Primary Care Office Visit or Non-specialist Practitioner	\$10 per visit
Specialty Office Visit	\$10 per visit
Preventive Care	\$0
Outpatient Services	
Outpatient Surgery Facility Fees	\$10 per visit
Imaging (CT/PET scans, MRIs)	\$0
Non-Preventive X-rays and Diagnostic Imaging	\$0



### Health Plan Benefits Continued

Hospitalization Services	
Hospitalization Facility Fees	\$0
Hospitalization Physician/Surgeon Fees	\$0
Emergency and Urgent Care Services	
Emergency Room Services (Waived if Admitted)	\$50 per visit
Emergency Medical Transportation/Ambulance	\$50 per trip
Urgent Care	\$15 per visit
Prescription Drugs Includes most re	tail and independent pharmacies
Tier 1	\$5 copay
Tier 2	\$10 copay
Tier 3	\$20 copay



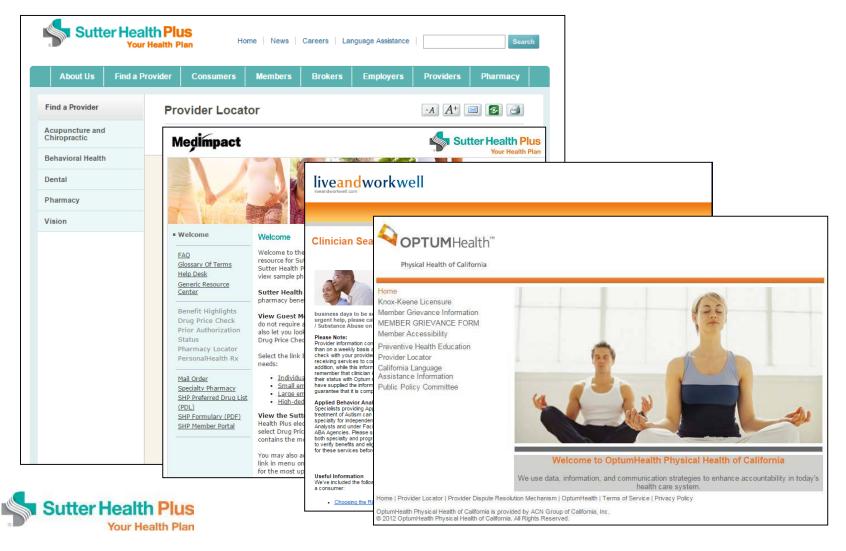
### Health Plan Benefits Continued

Mental/Behavioral Health/SUD Services		
Mental/Behavioral Health/SUD Outpatient Office Visits – Individual	\$10 copay	
Mental/Behavioral Health/SUD Outpatient Office Visits – Group	\$5 copay	
Chiropractic Services		
Chiropractic Services (up to 20 visits per calendar year)	\$10 per visit	



#### **Provider Search Tools**

#### sutterhealthplus.org/providersearch



### **Urgent Care**

#### Sutter Urgent Care, Santa Rosa

3883 Airway Drive

Santa Rosa, CA 95403

707-521-4495

Weekdays 4 p.m. to 8 p.m.

Weekends 10 a.m. to 4 p.m.



You can scan the QR code on the back of your member ID card and go directly to a list of network urgent care centers



### Member Tools and Resources

- □ A full range of pharmacy benefits
- □ A 24/7 nurse advice triage line
- Wellness and care management programs
- ☐ Preventive care services, such as annual well visits and immunizations
- Coverage for emergency care anywhere in the world
- Member and Employer Portals
- MedImpact Member Portal
- My Health Online/Electronic Health Record\*
- □ Affordable Rates

